



## Four Tips for Managing High Conflict People

The Australian Centre for Justice Innovation (ACJI) is proud to present once more this public lecture by Bill Eddy, attorney and President of the High Conflict Institute based in San Diego, California.

In this presentation Bill Eddy introduces his ground-breaking work in the area of high-conflict personalities in the context of legal and other disputes. He will offer key insights into the identification of high-conflict personality types, intervention techniques and information about the most effective methods for dealing with high-conflict personalities.



### About Bill Eddy

William A ('Bill') Eddy is an attorney, therapist and mediator, and the President of the High Conflict Institute based in San Diego, California. Mr Eddy provides training to professionals on the subject of high-conflict personalities, providing seminars to attorneys, mediators, collaborative law professionals, judges, ombudspersons and mental health professionals. Mr Eddy holds degrees in law, psychology and social work. Mr Eddy is the author of several books, including: *It's All Your Fault!: 12 Tips for Managing People Who Blame Others for Everything*; *High Conflict People in Legal Disputes*; and *Managing High Conflict People in Court*.

**Date** Thursday, 4 September 2014  
**Time** 5.30pm for, 6pm start  
**Venue** Monash University Law Chambers,  
555 Lonsdale Street, Melbourne  
**RSVP** Wednesday, 27 August 2014  
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